

FREE participation for each BCI member

# BCI Benchmark

Welcome to our first regular update on the BCI Benchmark, measuring members' organisations' BCM status against global standards and peer groups. The Benchmark offers a comprehensive online service providing answers to important questions such as "Are we aligned with others in our sector?" and "Where are the gaps in our BCM capability?"

The BCI would like you to take part in the Benchmark to help build a truly global picture of BCM. In addition to providing individual confidential results, we will also provide insights in each issue of Continuity Magazine, present key trends at conferences and periodically publish papers. Organisations can also apply the Benchmark internally on a paid-for basis.

- Do only mature organisations complete benchmark surveys? Probably, as these are high scores although some individuals were reassuringly self-critical. We hope that making the Benchmark free to BCI members and partners will encourage greater professional participation, regardless of organisations' BCM maturity.
- Should we adopt these values for future benchmarks, or does this risk perpetuating the low scores in the critical areas above? Should each sector have its own benchmarks?

**Our Benchmark results** for existing participants to date suggest the competency profile in the graph below. The scores appear respectably high, with Policy and Management strongest, and Awareness and Exercising weakest. However, it poses some questions:

- As a stakeholder, would you prefer these score trends to be reversed and if so, what would it take to achieve this (in your organisation)?
- Might the ratio between the Policy and Exercising scores be a possible cultural indicator?

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You can now request a free Benchmark log-on on a portable, anonymous and continuous basis (subject to our reasonable terms) so please email us now to obtain yours. The system is easy to use and is powered by the INONI diagnostic, benchmarking and measurement system used by the UK Financial Authorities.

The BCI Benchmark provides a unique expert reporting system that provides individual feedback and guidance. It can advise you on overall direction and sound practice activities you should plan to undertake, immediately after you commit your responses.

**And finally** we know you like a challenge. Log on now and you'll see the eight BCI Benchmark assessments plus a new survey called "BCI Spring Scenario". This describes a developing crisis then challenges you to respond to situations arising. We'd like members to offer their own scenarios and questions for future issues. Who knows, it might get published.

For more information about the BCI Benchmark or to respond to the questions posed here, please contact the BCI by emailing [info@thebci.org](mailto:info@thebci.org). You can contact INONI by emailing [info@inoni.co.uk](mailto:info@inoni.co.uk).

