IN•NI

Industry: Cross-sector

Software: INONI SenseCheck™

Challenges:
- High rate of change
- Growing organisational complexity
- Reducing or uncertain capability

Solution:

SenseCheck™ is INONI's measurement solution, comprising a suite of proprietary tools and techniques. It enables organisations to maintain a positional fix on their continuity capability. The toolset includes:

- Capability Maturity Model (CMM)
- Operational Fitness Test (OFT)
- Key Performance Indicators (KPI)

Each delivers quantified metrics with roll-up summarization, automated analysis and drill-down scheduled improvement plans

Value to you:
- Strong positional feedback
- Business case justification
- Trend and comparative data

INONI advantages:
- Quick to learn and easy to use
- Totally configurable for your business
- Powerful adaptive functionality

Continuity SenseCheck™

Many organisations now own a stable BCM capability, having at some point aligned with recognized standards. The box is ticked. We're in a safe place.

Change erodes continuity

Not so. Isaac Newton showed that every system ultimately degrades to a chaotic state unless we direct appropriate time and energy to it. Continuity is no exception and confirms what we instinctively know - that our capability deteriorates unless we manage it well.

Change is largely responsible for this unwelcome but inevitable behaviour. For example, the dilution of a vital skill because someone got promoted can make a critical system irrecoverable. Similarly, a small adjustment to contract terms can render a continuity provision worthless at a stroke. Box-ticking is no defence.

Technology amplifies it

Complexity is change's co-conspirator and is fuelled by technology - the ultimate business enabler. It ensures our operating environment is more closely and richly interconnected than ever before.
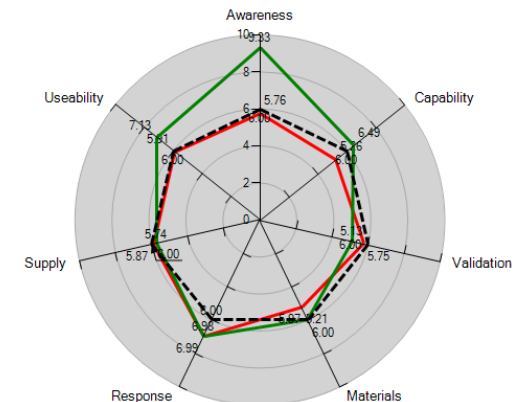
Each improvement potentially accelerates continuity degradation as the corrosive effects of each change are transmitted faster, deeper and further. The pace of change is set to grow and we need to keep up.

Control is the antidote

Change and technology together mean that unaided, BC managers risk being overwhelmed, and at best we get a hazy view of where we really stand. Faced with this it's easy to lose track of where we are.

If we lose track, we lose control. When this happens, the return on continuity investment decreases as resilience components become obsolete. Hard-won maturity evaporates and the organisation becomes exposed.

We need an antidote - a shot in the arm so we rebuild our former strength. This is where INONI can help.

INONI SenseCheck™ Radar Chart showing Fitness KPI

Continuity SenseCheck™

Superior Tools

SenseCheck™ is an online business continuity measurement system and methodology developed by INONI that provides the basis for effective control.

SenseCheck™ collects, analyses and presents information via three fully customizable web tools

- **Capability Maturity Model** (CMM) which provides a detailed assessment of BCMS maturity using seven ISO 22301-related performance indicators

- **Operational Fitness Test** (OFT) measuring practical capabilities such as competency, awareness and document use-ability

- **Key Performance Indicators** (KPI) which express capability in terms of confidence in established organisational metrics.

Professional Delivery

We offer a choice of three delivery modes

- **Consulting-led** engagement delivered by our specialists, providing an independent expert assessment for your organisation.

  Typically, this involves a briefing, materials and operational review, and interviews with key staff before populating the SenseCheck™ tools.

  We then complete a detailed analysis and make recommendations to close any gaps we find

- **Customised** solutions where our experts help you select, specify and build the tools you need, based on components in our library

- **Self-Assessment** where we provide our standard toolset for your own independent use

In each case, you receive an annual renewable license entitling you to hosting, upgrades and support whenever you need it.

Valuable Results

SenseCheck™ delivers text and graphical results immediately on completion of each tool, including

- **Radar charts and graphs** showing KPI scores (example overleaf)

- **Automated** expert system analysis

- **Automated Improvement Report** providing prioritized recommendations

- **The SenseCheck Report** including a bound document and management presentation for consulting-led delivery

Contact us now

We're familiar with the challenges posed in this important area and we're here to help you solve them. Talk with us now and see how we can help.

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